

OnProcess announces the general availability of Agora DSI™ - a software management tool that provides you with intelligent analytics and actionable insight into your return supply processes

BOSTON – February 8, 2023 – [OnProcess](#), a global pioneer powering the world’s circular service supply chains, announced today the general availability release of its intelligent analytical orchestration tool – [Agora DSI™](#). Agora DSI (short for Dynamic Service Insight) provides a connected view across the supply-chain processes of products and service parts. With enhanced data analysis powered by artificial intelligence (AI), Agora DSI provides unparalleled insight into supply chain processes.

When used to its full potential, supply chain data is an invaluable resource for the business. End-to-end real-time visibility of processes empowers organizations to make informed decisions, allowing them to address potential issues and inefficiencies as they occur. But there is a problem. Supply-chain data is often difficult to collect, organize, and manage without the right tools. Agora DSI helps businesses reap the benefits of their data by addressing these issues at the source.

Built on the OnProcess Agora™ platform, Agora DSI connects data from almost any source, transforms and then refines it using OnProcess’s Dynama Data Factory™. It then processes that data through the Radia Intelligence Engine™, applying deep-data analytics and AI to extract actionable insight that is then presented in an easy-to-use management application.

"Artificial intelligence promises to revolutionize the world we live in, and the supply chain industry is no exception," said Oliver Lemanski, CEO of OnProcess. "To make the most of AI's ability to discover trends and patterns, companies need to provide it with vast amounts of data, but that data is often scattered between different systems and departments. Agora DSI breaks these information silos by connecting data from different sources. It then applies advanced analytical algorithms and AI, turning the data into actionable insights, delivered directly to your inbox."

Agora DSI has a user-friendly interface and intuitive navigation, permitting users to gain full visibility of their data and easily track important metrics, segment data, and configure important KPIs and milestones with just a few clicks. The real-time data processing and powerful predictive analytics allow Agora DSI to deliver actionable insights that in turn enable smarter and faster decisions and pro-active orchestration of issue resolution. Agora DSI enables users to stay in control of their returns processes regardless of location, device or communication channel.

To learn more about the Agora DSI™, OnProcess Agora™, Agora Recover™ or to request a demonstration, please visit www.onprocess.com.

About OnProcess

[OnProcess](#) supplies technology and services that power the world’s circular service supply chains. Providing managed services and digital transformation expertise that streamlines processes, maximizes customer lifetime value, and improves ‘circular’ sustainability goals, OnProcess is a trusted advisor to many of the world’s leading computer, networking, med-tech, wireless, telecommunications, and IT companies. For more information, please visit www.onprocess.com.

Media Contacts:

Yana Semerdzhieva

OnProcess

ysemerdzhieva@onprocess.com